

We are looking for a
Global Service Desk IT Supporter
to Nyíregyháza

The IT Supporter will have a significant role in the following tasks:

- Providing internal IT support via phone and e-mail to internal employees around the world.
- Driving first contact resolution: strives to resolve incidents at first contact in various areas of Information Technology such as:
 - application support
 - infrastructure monitoring
 - server administration
 - being involved more and more complex incidents according to the individual development

On occasion working on IT projects either locally or globally: actively collaborates with other colleagues within the organization to achieve common goals.

Position requirements:

- Fluent English
- Advanced IT knowledge
- Good communication, troubleshooting and problem solving skills
- Attention to details, multi-tasking, ability to prioritize effectively
- Team player attitude
- Customer focus

We offer:

- Strengthening wide range of professional skills based on candidates' solid IT knowledge in the form of classroom trainings and daily tasks.
- Flexibility around shift schedules / working hours (home office considered as an option).
- Competitive compensation package.

In case of interest please send your CV in English to the
hr@petend.hu e-mail address.