



Customer Service Intern (m/f) - Foodpanda

**Customer Service | Warsaw, Poland**

Job Offer No. **CS-HU5**

### **We are Foodpanda**

Foodpanda together with its affiliated brands Hellofood and Hungrypanda is the leading group of online food ordering platforms active in 27 countries (including its Hungarian branch: <http://www.foodpanda.hu>) and more than 500 employees. It helps restaurants to increase sales through online and mobile platforms and provides them with constantly evolving technology and analytics. For consumers, Foodpanda group offers an online marketplace with widest gastronomic range, including e.g. salads, pizza, burger and sushi. Consumers choose their favorite meal on the platform or via app; Foodpanda processes the order to the restaurant which delivers the meal to the doorstep. Foodpanda was initiated by the leading startup incubator Rocket Internet in 2012 and is headquartered in Berlin, Germany.

### **Requirements:**

- Fluent Polish (or English) and Hungarian (oral and written)
- Business communication skills
- Ability to learn fast
- Initiabiveness and desire to work
- Proficient PC and Internet user
- Availability for at least 4 hours 4 times a week

### **Main responsibilities:**

- Support restaurants and provide superior service to our clients via phone
- Handle and resolve customer complaints
- Process orders and assist riders
- Persuading potential customers to make purchase (NO cold calling)
- Data processing

### **Up for a challenge?**

We are looking forward to receiving your CV **either in Polish or in English!** Please send your application to [hr@foodpanda.pl](mailto:hr@foodpanda.pl) In subject write the job offer number: [CS-HU5].